

## **Duxbury Switch limited lifetime warranty**

Failures due to defects in material or workmanship on devices will be covered by the lifetime warranty. The limited lifetime warranty is only applicable to the original purchaser or the product. The serial number as well as the original proof of purchase is required to receive support as part of the warranty. Duxbury will replace any faulty products with the same model or an equivalent model. A further one year warranty will be offered if the product is discontinued.

The limited lifetime warranty will not cover products that have been subjected to abuse, alteration, modification, tampering, negligence, misuse, faulty installation, lack of reasonable care, power surge, lightning strikes or repair or service in any way that is not contemplated in the documentation for the product. The product will also not be covered by the lifetime warranty if the model or serial number has been altered, tampered with, defaced or removed. Damage that occurs in shipment, due to act of God, that is cosmetic and any hardware, software, firmware or other changes or services provided by anyone other than Duxbury Networking or any Service Office will void the warranty.

External power supplies are excluded and carry a one year warranty.